

Opening Doors and New Directions

ANNUAL REPORT 2018



Aurora
Mental Health
Center Live Life to the Fullest





Kelly Phillips-Henry,
PsyD, MBA, CEO

A New Day at Aurora Mental Health Center

On behalf of our clients, staff and Board of Directors, I am pleased to share Aurora Mental Health Center's (AuMHC's) 2018 Annual Report. This past year has been one of dedication to our community in the midst of major changes, both in behavioral healthcare and at AuMHC. I am proud to serve as the new CEO of Aurora Mental Health Center after 40 years of strong leadership under Dr. Randy Stith. During my 22 years in the Colorado Behavioral Health System, this organization has been held in very high esteem as a leader and innovator in the field - on both a state and national level. I am

grateful for the warm welcome to Aurora and the AuMHC family, and I look forward to serving this community in the days ahead.

I am pleased to share that last year AuMHC provided behavioral and substance abuse services to more than 26,000 people in Arapahoe, Adams and Douglas Counties. AuMHC makes

our community stronger by providing essential services such as these to people of all ages. Our services and programs are tailored to fit the needs of everyone from infants to seniors, providing convenient access to high-quality mental health care and wellness programs all across the Aurora area.

As we enter into a time of significant change in behavioral healthcare structures, I am eager for the opportunity to work with all of our partners towards incorporating our past successes into an innovative system of care that will benefit our entire community. We are tremendously proud

Dr. Randy Stith
speaks at recent
retirement party



to serve our community and excited to chart a new future. Thank you for your support of Aurora Mental Health Center and for making community mental health an asset that we value and preserve.

Warm regards,

Kelly Phillips-Henry, PsyD
Kelly Phillips-Henry, PsyD, MBA, CEO



TO THE GREATER AURORA COMMUNITY

For 16 years it has been my honor and privilege to serve on the Aurora Mental Health Center's Board as the Center grew fivefold, increasing services and diversity. This year more than 500 dedicated staff served thousands of clients in our community.

Our growth included partnerships with the city, counties, courts, first responders, corrections, school systems, refugee center, Asian Pacific Development Center, Aurora Strong Resiliency Center, support for the homeless, veterans programs, substance abuse treatment and crisis services. From every program there are so many hopeful stories of families strengthened, crises managed, addictions overcome and lives saved.

This was a year of change with the

retirement of Dr. Randy Stith after four decades of visionary leadership, and a revision of how behavioral healthcare is funded. After an intensive search, we were very fortunate to hire Dr. Kelly Phillips-Henry, who brings executive leadership experience and extensive knowledge of Colorado's community-based mental health system.

Through the years of triumphs, trials and growth, I remain inspired by the dedication of our staff to help others cope with life's challenges.

With special thanks to our team, my fellow board members, volunteers - and to all of you who support our mission.

Sincerely,

H. Harrison Cochran
Harrison Cochran, Board President



Harrison Cochran,
Board President



**AuMHC Detox Team (at left),
Timothy (above) shares his journey of recovery**

Opening Doors to Hope

"Being with my therapist has saved my life - mentally, physically and emotionally"

- TIMOTHY



In 2017, the doors closed on the area's largest Substance Use Disorder treatment and detox organization. Aurora Mental Health Center stepped up to fill this void, opening East Metro Detox & Recovery Services to serve the community and support our therapeutic recovery services. Since then, we have opened the door to a new life of recovery and hope for over 3,053 people.

"Walking in is like you're coming into another home, where you are safe and welcome"

- TIMOTHY

Substance Use Disorder affects more than 20 million Americans over the age of 12. If you or a loved one needs help, we are here for you. For immediate assistance about detox services, please call **303.923.6888**. This line is open and available 24/7/365. To inquire about our Outpatient Services, please call 303.617.2300 Monday-Friday.

Crossing the Threshold Together

Seeking help for mental health challenges can be frightening. At Connect to Care, we will walk you through our open door and be with you on every step of your journey towards the life you want to live. We remove barriers to care through our drop-in service, where you can come in and get started with a therapist that is right for your needs. Through our extended hours and team-based approach, we will meet you where you are in the moment and help take you to where you want to be.

"My therapist gets me back into a state of mind that gives me courage and uplifts my spirit"

- AISHA

To access services, please call or visit us at
791 Chambers Road, Aurora, CO 80011

303.617.2300

Walk-in hours:

Monday-Thursday: 8 am – 7 pm

Friday: 8 am – 5 pm



**Connect to Care Team with
Harriet the Therapy Dog (above), Aisha (at left)**



"It's great to be able to walk in to see your doctor and not wait weeks. This has really helped me. I can come in more often when I need to."

- AISHA



By The Numbers

2,303 People Trained

106,466 Calls Received

26,150 Unique Clients

79

Total Trainings

2,147

Others Trained
EDUCATIONAL, FAITH-BASED,
AND COMMUNITY GROUPS

156

First Responders Trained
POLICE, FIREFIGHTERS, MEDICAL

134,919 Total Served

3,053

Detox Clients

81¢

More than 81 cents
of every dollar is spent
on services

542

Employees

48

Languages
Spoken by Staff

56%

Dropped off by law
enforcement

Financials & Demographics

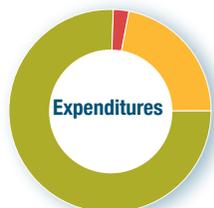
JULY 1, 2017 - JUNE 30, 2018



Revenue

● Insurance/Client Billing	\$31,363,776	66.34%
● Other Contracts & Donated	\$11,824,000	25.01%
● State, County & City	\$4,090,085	8.65%

Total Revenue \$47,277,861 100.00%



Expenditures

● Salaries/Benefits	\$35,470,060	75.02%
● Occupancy	\$1,278,836	2.70%
● Operating & Client Costs	\$10,163,690	21.50%

Total Expenditures \$46,912,586 99.23%

SUMMARY OF SERVICES

Adult Services

- Individual & couples counseling
- Integrated healthcare
- Older adult services
- Medication services
- Immigrant and refugee services
- Trauma-focused treatment
- Vocational training & employment services

Child & Family Services

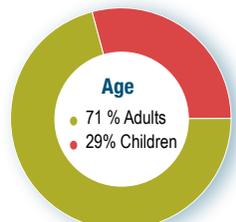
- Early childhood programs
- Family counseling
- Early intervention screening & referral
- School-based therapy
- Medication services
- National Traumatic Stress Network provider and partner
- Day treatment programs

Specialized Services

- Crisis services 24/7
- Integrated services
- Substance abuse services
- Homeless outreach & services
- Offender-related treatment
- Research and innovation
- Training and education
- Mental Health First Aid
- Crisis Response Team with law enforcement

Ethnicity

28.6%	Hispanic
71.5%	White
16.7%	African American
3.2%	Asian/Pacific Islander
8.6%	Other

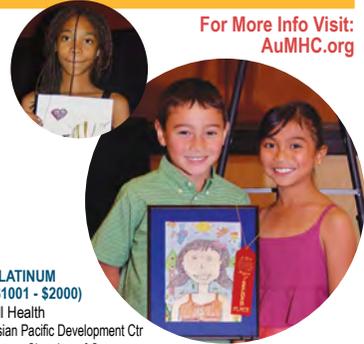


Thank You

AuMHC Annual Student Art Show

In fiscal year 2017 - 2018, over 350 individuals, businesses and foundations supported Aurora Mental Health Center through their generous contributions and 470 individuals shared their time and talents through their volunteer efforts. As a nonprofit community mental health center, public support is critical to our ability to deliver the highest quality of care possible and we thank you!

For More Info Visit:
AuMHC.org



BRONZE (UP TO \$100)
Marjorie Alexander
Ann & Doug Allaire
Kayli Ammen
Kirsten Anderson
Lyle Artz
Bethany Ashby
Timothy Bacon
Tom Barrett
Sam Bartley
Drew and Lisa Baskie
Patti Bateman
Norma Baz
Jennifer Beam
David Beery
Francoise Bergan
Marsha Berzins
Mikako Bonath
Traci Bradford-Walker
Piyali Chatterjee
Paul Christiansen
Barbara Cleland
Tonya Compton
Kevin and Glenda Condon
Kathleen Conti
Steve and Patricia Corder
Linda Cordova
Peter and Lynda Cukale
Linda Davidson
Lynn Davidson
Brooke Dearman
Nina De Fels
Gigi de Gala
Tom and Evelyn Dolan
Sharon Duwaik
Barbara Eaton
Steve Ebner
Linda Eldridge
Amy Evans
Paul Evans
Sharletta Evans
Carolyn & Lanny Fahlenkamp
Thomas and Susan Flanagan
Vilulfo Fontes
Ron Frierson
Anna Gebhardt
Debra Gerkin
Verna Lee Gholson
Jordan Glist
Shantel Gonzales
Bob Gordaniar
Yury Gorlov
Amy Goswick
Debbie Grace
Judith Griswold
Bruce and Laura Guthals
Emily Helmer
Tom Henley
Joshua Hensley
Janel Highfill
Matthew Hire
Nancy Hoffmaster
Kevin Hougen
Brent Hubbell
Debi Hunter Holen
Kileen Ihlenfelt
Denise Jendrusch
Barbara Jirsa
Tricia Johnson
Diane Kalsow
Martha Karnopp
Michele Kinshella
Don Klemme
Barb Kowalksy
Molly Kufeldt
David Lakes
Selina Landrini

Ron Lee
Francis Leffer
Rudy Lie
Esther Loughrey
Yvonne Madril-Brawner
Maryls Mara
Mollie Martin
Sharon McNeil
Eugene Medina
Tom Barrett
Janet Melody
Linda Metsger
Lucas Mile
Rachel Miles
Therese Minter
Oma Mohamed
Tami Morrissey
Lynn Myers
Debra Neeley
Katherine Nelson
Theresa Nesmith
Rachel and Alfonso Nunez
Dawn O'Neil
Betsy Oudenhoven
Tony Oum
Brad Pierce
Mary Pieta
Ora Plummer
Ted and Sandy Pomeranz
Roxann Pool
Maegan Post
Aditi Ramaswami
Michelle Ratcliff
Lori Anne Reinwald
Sheila Reynolds
Charlie Richardson
Ian Robbins
Deborah Rothschild
Deitra Rody
Shauna Sanidas
Dennis Santestevan
Donna Schellhorn
Barbara Schmidt
Vicki Scott
Stephan Scott
Gloria Shea
Cam Short-Camilli
Bruce and Diane Smith
Michelle Smith
Trena Sparks
Burt Spencer
Susan and Dave Spiller
Gayle Stagnitta
Deborah Stanley
Anthony Sturges
Rosanne Surine
Paul Suss
Darcy Tibbles
Michelle Tomsche
Gregg and Kat Torres
Cynthia Tovrea
Morayma Trejo
Anthony Van Gytenbeek
Bruce and Diane Vezina
Les Vickers
Sarah Vrynios
Lynn Wagner
Deborah Wallace

Jennifer Walter
Christine Wanifuchi
Michael Ward
Deirdre Warner
David Willman
Tom and Karla Willoughby
Sebastian Wolfe
Tara Wolfe

SILVER (\$101 - \$500)
ACP DIA 1287 Investors, LLC
Sue Ammen
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Annie and Jim Ayers
Katy Ayers
Brian Bagwell
Beth Bennett
Ceryll Blum-Garcia
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Theresa Bowman
Matt and Amie Brown
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Sandra Carter-Duff
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Margaret Charlton
Harrison Cochran
Giselle Cummings
Lori Dalton
Harold Davidson
William Davidson
Alan Davis
Zelda DeBoyes
Heather Dolan
Lynn Donaldson
Ed and Antoinette Dow
Lisa Escarrega
Funnellerho Ventures, LLC
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Stephan Ghadaifchian
Tom Giacinti
Wendy Gielow
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Angela Haas
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Marie Janson
Sara Jarrett
Michael Jaster
Jan Jenkins
Bruce Jensen
Jerry and Theresa Juarez
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Teri Karjala
Paritosh Kaul

Arlene Kingsley
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Nancy Koch
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Christine Law
Nick Lazzara
Jeff Longo
Dennis Lyons
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Thiensa Nguyen
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San Juana Dorado
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Nancy Sheffield
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Bill Strathmann
Debra Strong
Janice Szekeresh
Cheryl Terres
George Thomas
John Thomas
Terry and Nancy Todd
David Walcher
Alan Whitney
Cathy Wildman
Ed Williams
Jo Ann Zimmerman

GOLD (\$501 - \$1000)
Arapahoe City Commissioners
Tom and Linda Ashburn
Aurora Rotary Foundation
Aurora Sentinel
Cindy and Dan Bohl
Colorado Property Mgmt
Community Reach Center
Paul Duncan
Falck Rocky Mountain
Gerald Forney
Bryan Gannon
Steve and Becky Hogan
Roy Kaplan
Patti Lee
Kimberly Lothringer
Mental Health Colorado
Jimmy Naccaratto
Antonio Olmos-Gallo
Richard Ortega
Lori Parker
Pinnacle Wealth Mgmt
Martin Schmitz
Patricia Shaver
Debbie Stafford
The Trails Recreation Ctr

PLATINUM (\$1001 - \$2000)
All Health
Asian Pacific Development Ctr
Aurora Chamber of Commerce
Aurora Economic Development Council
Aurora Federal Credit Union
Aurora Mental Health Ctr Executive Team
Behavioral Healthcare Inc.
Cherry Creek Schools
Children's Hospital CO Pediatric Mental Health Inst.
City of Aurora
City of Aurora Municipal Court
Community College of Aurora
Susie Duran
Nancy Edwards
Fine Artford Parking
Chyrl Gausman
Genoa Healthcare
Gloo LLC
Jeff Harnsberger
Heartland Financial USA
Nancy Jackson
Paul Livengood
Amanda Masters
Nelnet
Nick's Garden Center
Ruth Ryan
St Michael the Archangel Church
Randy and Shirley Slith
Suss Buick GMC
Jesse Swart
Aurora Housing Authority
Tolin Mechanical
Jill Warner
WAVE Audio Visual
Xcel Energy
18th Judicial District VALE

PLATINUM PLUS (\$2001+)
HealthONE Behavioral & Wellness Center
Citywide Banks
Colorado Access
Lorry and Carol Dávila
EON Office
Metro Community Provider Network
Tom and Carol Tobiasen

FOUNDATIONS AND GOVERNMENT SUPPORTERS
Anshutz Foundation
Anshutz Family Foundation
Arapahoe County
Aurora Vistas Foundation
Caring for Colorado
City of Aurora
Colorado Department of Human Services- Office of Behavioral Health
Colorado Dept of Local Affairs- Housing
Colorado Dept. of Public Health and Environment
Colorado Division of Vocational Rehabilitation
Colorado Health Foundation
Colorado Trust
Connect for Health Colorado
Department of Corrections
Housing Urban Development
Living Through His Word
Piton Foundation/Gary Community Investments
Rose Women's Foundation
Signal Behavioral Health Network
State of Colorado
State of Colorado- Office of Early Childhood
Temple Hoyne Buell Foundation
The Denver Foundation
Tony Grampas
Youth Services Program
US Dept of Health and Human Services- SAMHSA
US Dept of Veteran Affairs
US District Court Probation
Wells Fargo Foundation
Youth Roots Foundation

Government Appointees
Lori Dalton
Cherry Creek Public Schools
Cathy Wildman
Aurora Public Schools
Mary Hodge
Adams County
Nancy Jackson
Arapahoe County
Barbara Shannon-Banister
City of Aurora

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Betsy Oudenhoven

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Nancy Jackson, *Secretary*

Tony Oum
Orla Patterson
Ora Plummer
Aditi Ramaswami
Terry Todd
David Walcher



- ▲ 1 Viewpoint Plaza - 11059 E Bethany Dr
- ▲ 2 North Center - 1646 Elmira St
- ▲ 3 Hampden Center - 14301 E Hampden Ave
- ▲ 4 Alameda Center - 10782 E Alameda Ave
- ▲ 5 Providers' Resource Clearinghouse (PRC) - 14500 E 33rd Pl
- ▲ 6 Chambers Center - 1390 & 1400 Chambers Rd
- ▲ 7 Intercept Center - 16905 E 2nd Ave
- ▲ 8 Victor Center - 2206 Victor St
- ▲ 9 Galena Center - 1504 Galena St
- ▲ 10 Asian Pacific Development Center - 1537 Alton St
- ▲ 11 The Stith Center - 791 Chambers Rd
- ▲ 12 Smoky Hill Counseling Center - 20971 E Smoky Hill Rd
- ▲ 13 Aurora Strong Resilience Center/Aurora Youth Options - 1298 Peoria St
- ▲ 14 Homeless Services - 1544 Elmira St
- ▲ 15 East Metro Detox & Recovery Center - 1290 S Potomac St
- ▲ 16 Community Connections - 12455 E Mississippi Ave, Suite 104

303.617.2300
www.aumhc.com



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